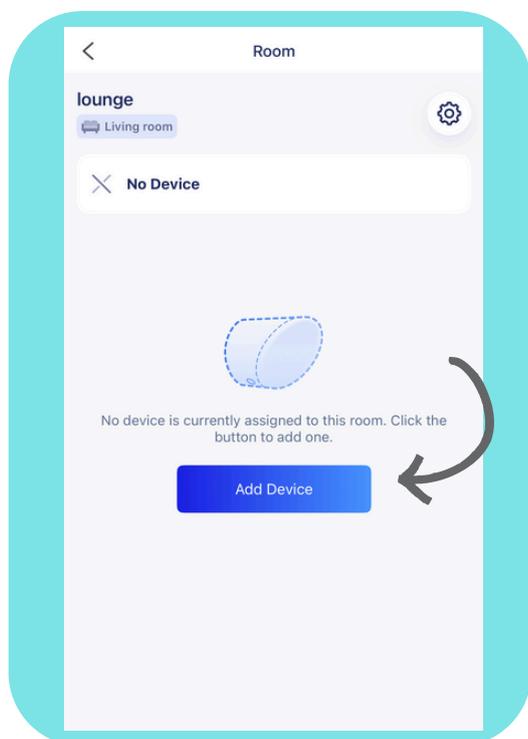


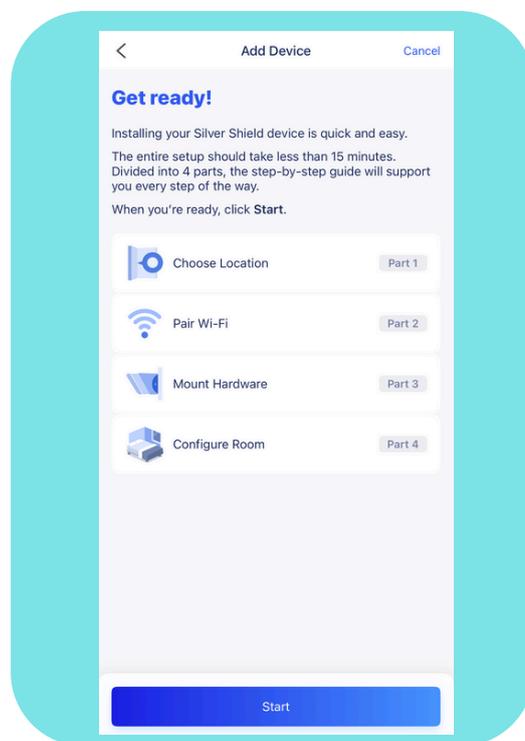
A Guide to Getting Started with the Silver Shield App after Installation: Seamless Protection with Smart Technology

The Silver Shield App is an essential companion for Silver Shield hardware, ensuring enhanced safety and wellbeing monitoring in homes and care settings.

Step 1: Click the 'Add Device' button



Step 2: Familiarise yourself with the set-up process



Step 3: Read through the guidelines for choosing the best corner to install the Silver Shield

Coverage

- ✓ Only install in wall corners for full room coverage.
- ✗ Do not install in locations that may create dead zones.

Mounting Height

- ✓ Space to mount between 2-2.3m (6'7"-7'6") from the floor.
- ✗ Remove shelves or other objects from the mounting area, if needed.

Line of Sight

- ✓ Device should have a clear line of sight of the entire room.
- ✗ Avoid placing near or behind objects that may block the device's view.

Entryways

- ✓ For best results, choose a corner facing the door or entryway.
- ✓ Install over entryways only as a last resort.

Bathrooms

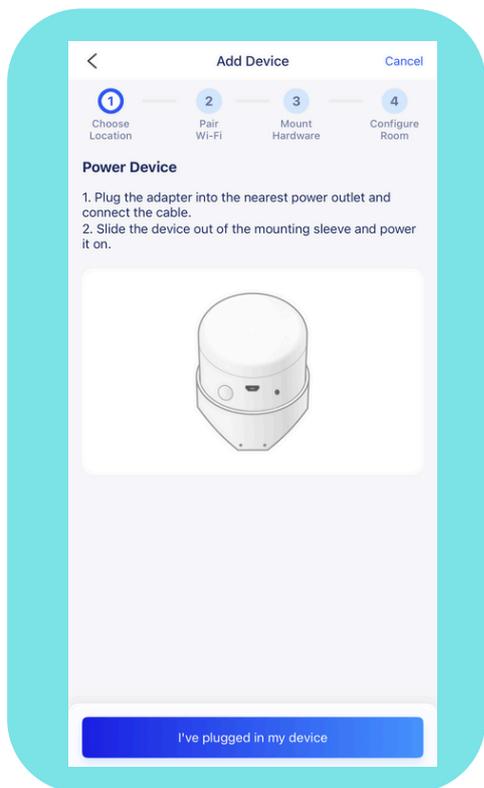
- ✓ Device can withstand steam and high humidity.
- ✗ Device is not waterproof. Do not install in showers or areas with direct water exposure.

Power

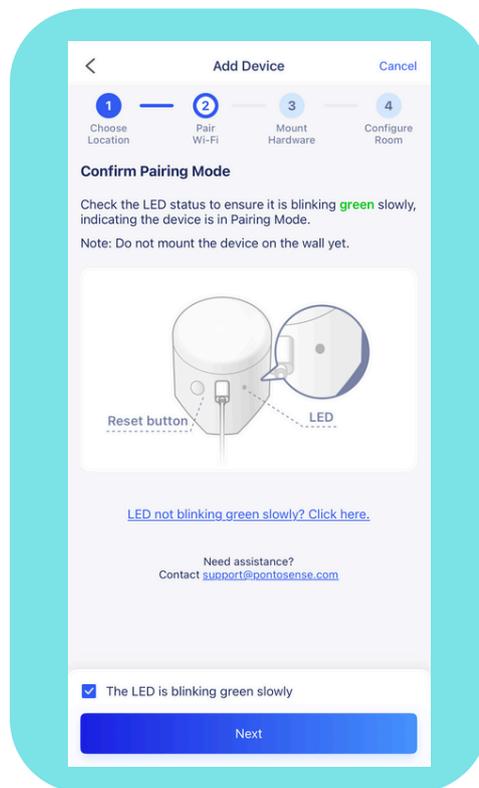
- ✓ Wall outlet nearby to power the device.

I found the best corner to install

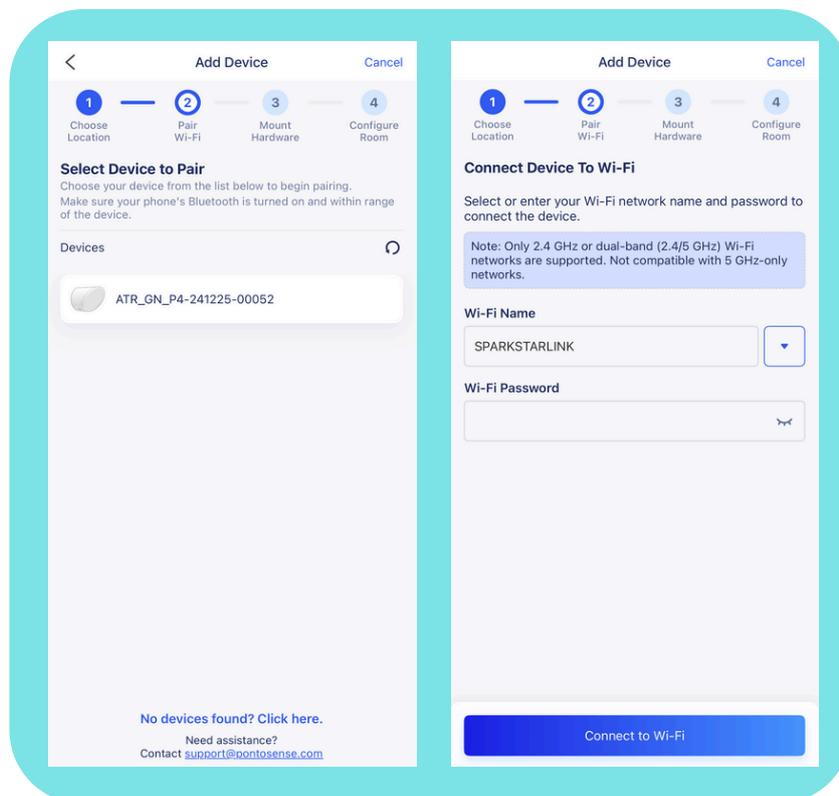
Step 4: Once you have chosen the best corner to install the Silver Shield, plug the adapter into the nearest power source and connect the cable.



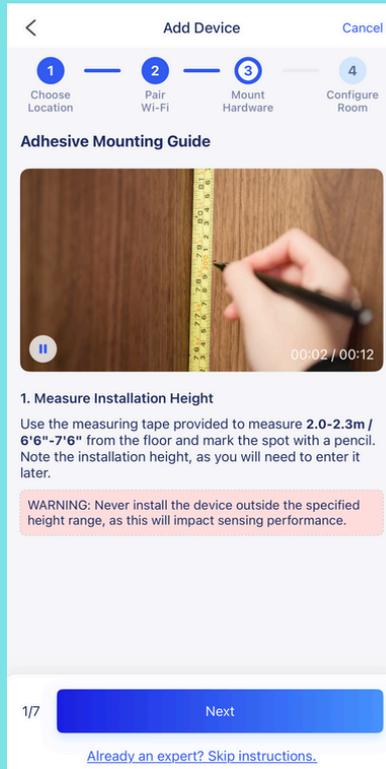
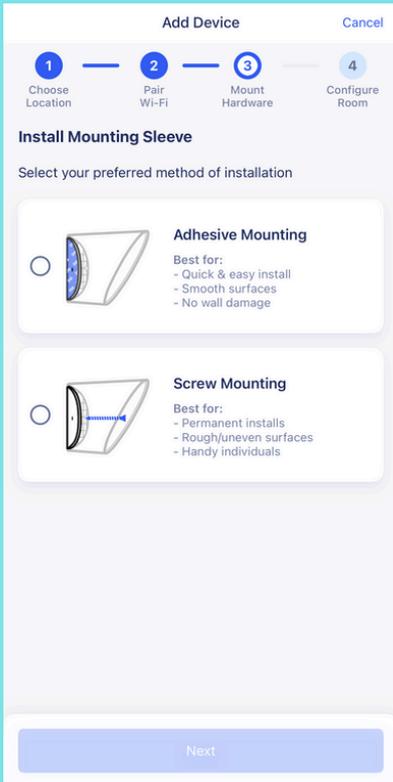
Step 5: Ensure the Silver Shield is in pairing mode, indicated by a green blinking light. Do not mount the Silver Shield yet.



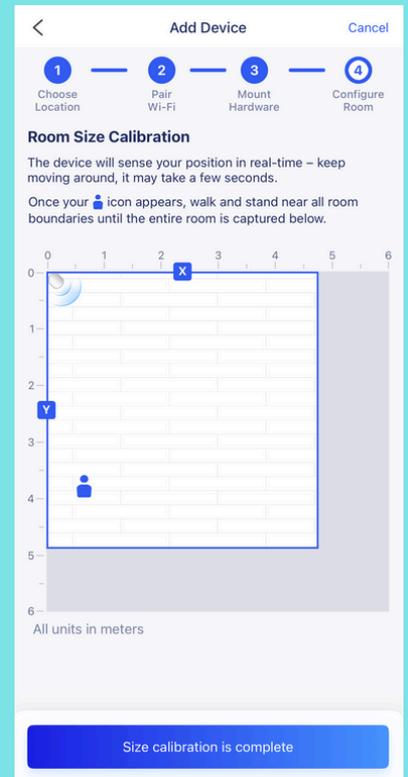
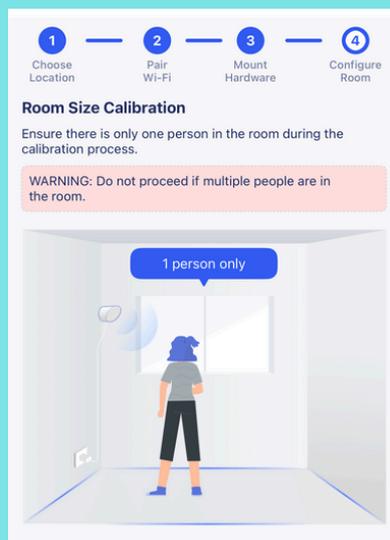
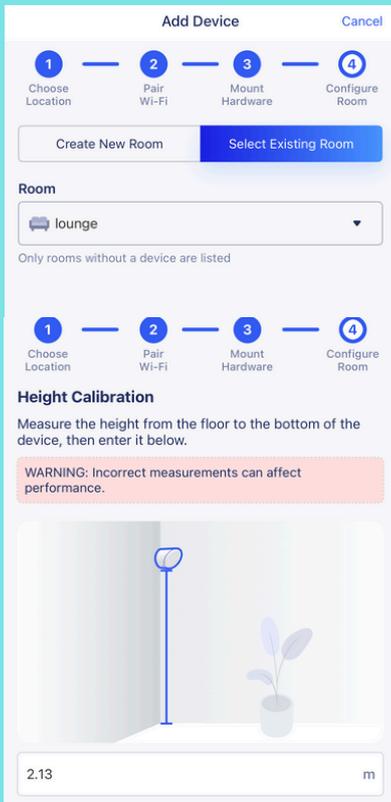
Step 6: Select your Silver Shield device and connect the device to your Wi-Fi network



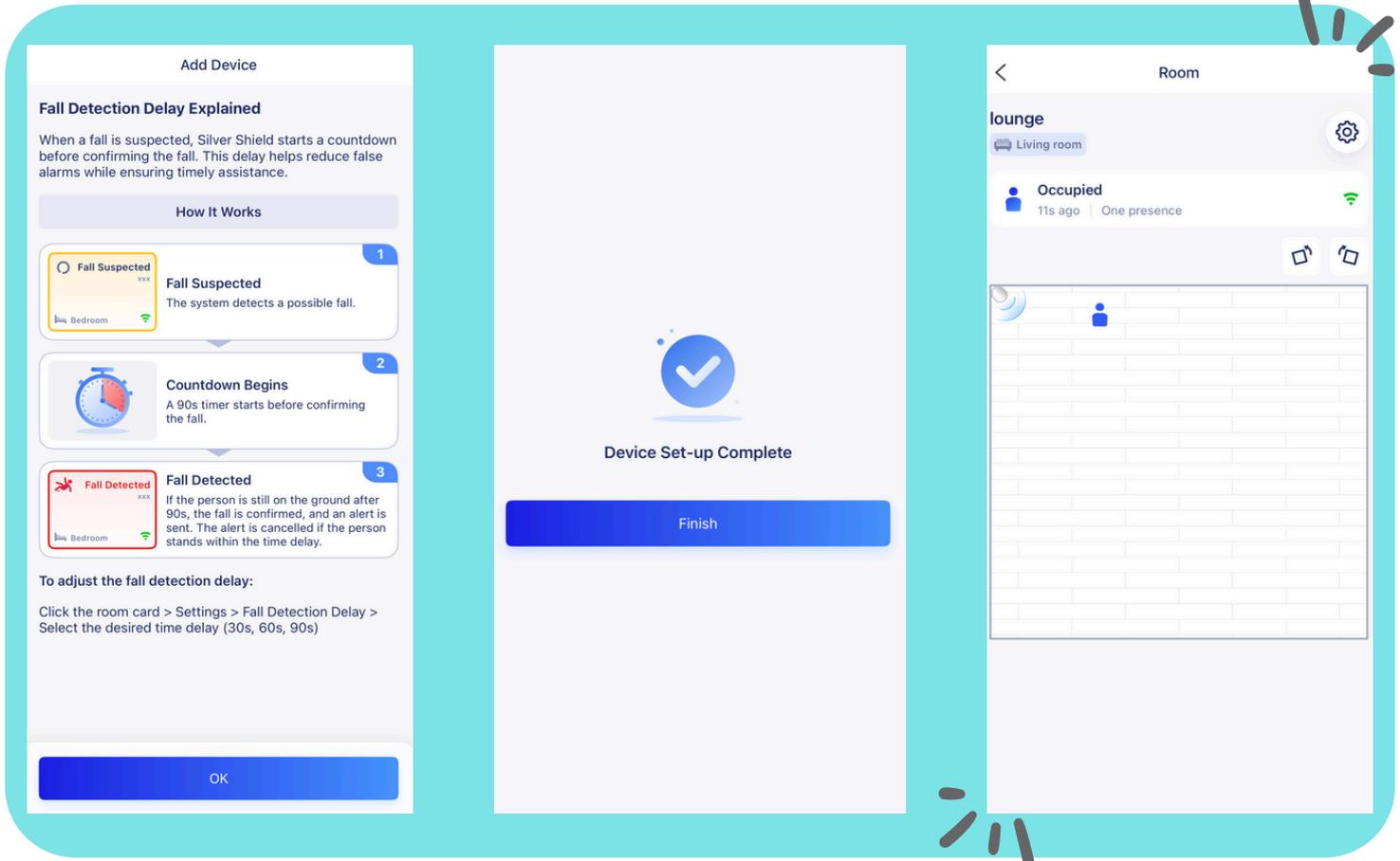
Step 7: Select your mounting preference and follow the mounting guide to ensure optimal sensing performance of the Silver Shield



Step 8: Ensure correct height calibration for optimal performance of the Silver Shield. Ensure only one person is in the room for calibration. Calibrate the room size by starting underneath the Silver Shield, then slowly walk to each four corners of the room to capture the entire room.



Read through the fall detection delay feature, then your device set-up is complete - the Silver Shield App is ready to keep you connected, informed, and in control.



To edit the layout of the room and add elements of the room such as the bed, sofa or toilet, click the  icon in the top right corner and click the 'Add Zone' button. Customising the room layout helps Silver Shield detect movement more accurately — enhancing safety, reducing false alerts, and ensuring Silver Shield performs at its best.

