

Adjusting Fall Detection Delay



By Spark Care

In the Pontosense Care app, fall detection delay is the amount of time the system waits before confirming a fall. This allows time for the person to recover on their own and helps reduce false alarms from short-duration movements.

Recommended: A delay of 90 seconds provides the best balance between accuracy and responsiveness.

Note: Choosing a lower delay may lead to more false alerts, especially if someone frequently bends, crouches, or moves quickly.

SILVER SHIELD
Knowledge Hub

APP USER GUIDES



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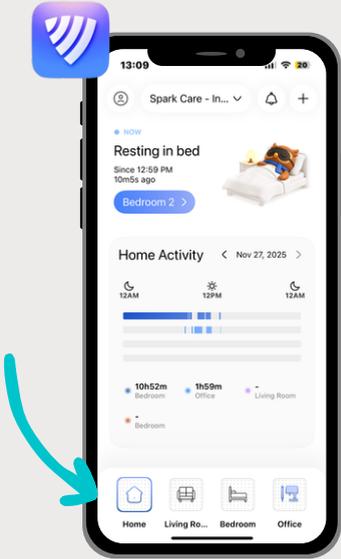
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The Old Granary, Harepath Farm,
Burbage, Marlborough, Wiltshire, SN8 3BT

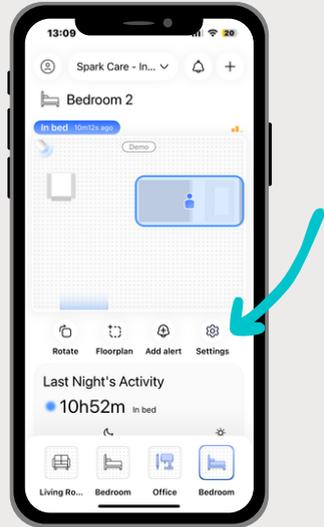
1. Open the Pontosense Care app

Navigate to the room where you'd like to adjust the fall detection delay



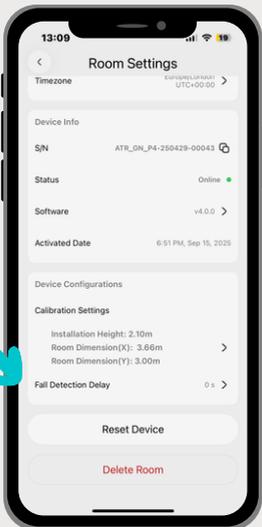
2. Go to Room Settings

Located in the cog icon in the middle bar



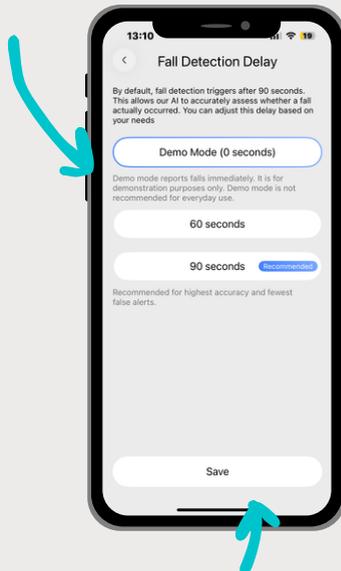
3. Tap Fall Detection Delay

Scroll down in room settings to find fall detection delay



4. Select your desired delay

Choose a duration (in seconds) that fits the needs of the person being monitored



5. Save your changes

Tap Save to apply the new delay setting.