

Setting Up Bed Exit Alerts



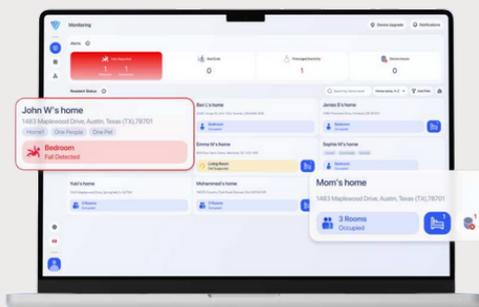
By Spark Care

Bed Exit Alerts notify you when a resident has been in bed for at least two minutes and then leaves the bed zone. These alerts help staff respond quickly to potential falls, restlessness, or unsupervised movement during rest periods.

This guide will walk you through enabling, configuring, and scheduling Bed Exit Alerts in the Pontosense partner portal so they work exactly when you need them.

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PARTNER PORTAL GUIDES



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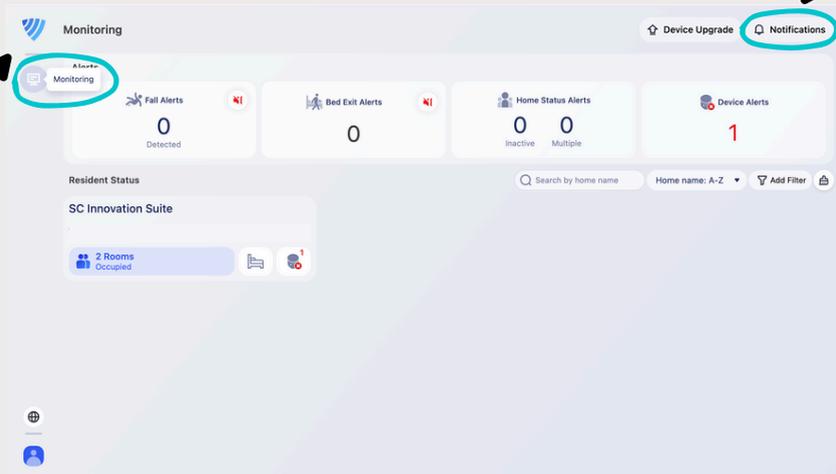
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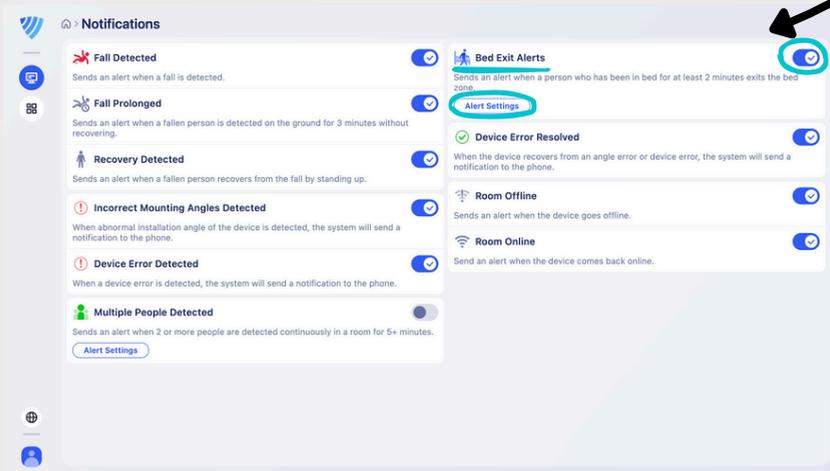
1. Access Notifications

- From the Monitoring Dashboard, select Notifications in the top right corner.
- This will open your notification settings for all alert types.



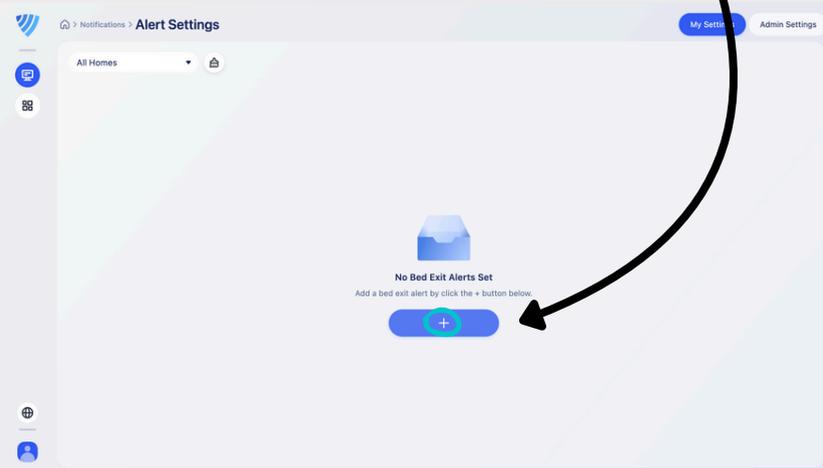
2. Enable Bed Exit Alerts

- Locate Bed Exit Alerts in the list.
- Make sure the toggle switch is turned on (blue).
- Click Alert Settings under Bed Exit Alerts to configure the schedule.



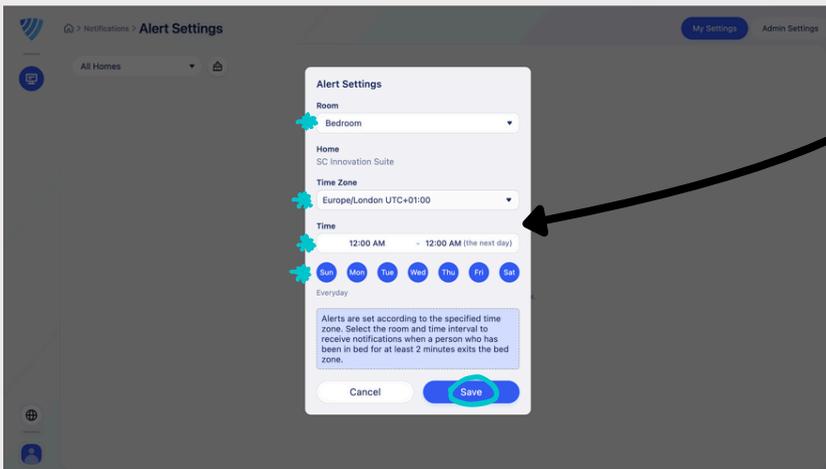
3. Create a New Bed Exit Alert

- In the Alert Settings page, click the blue + button.
- A pop-up will appear where you can define the alert parameters.



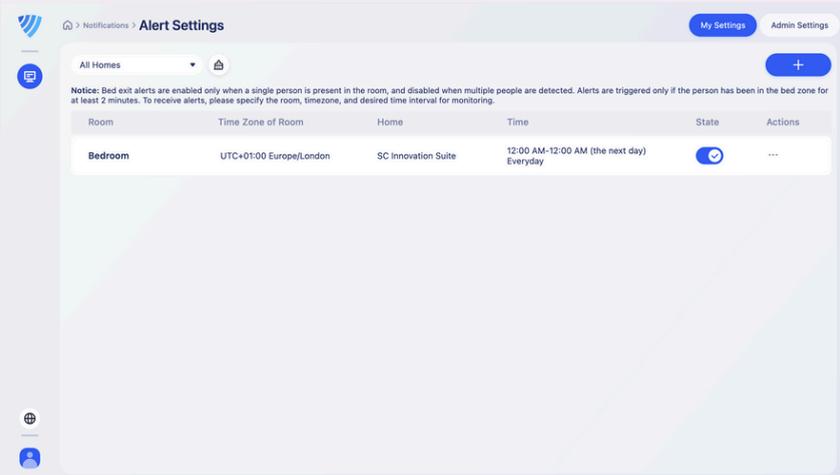
4. Configure Alert Settings

- Room – Select the bedroom you want to set alerts for.
- Home – Ensure the correct home is displayed.
- Time Zone – Choose your local time zone.
- Time – Set the time range when alerts should be active (e.g., 12:00 AM – 12:00 AM for 24-hour coverage).
- Days – Select which days of the week the alerts should be active (e.g., Everyday).
- Review the note confirming that alerts trigger when a person who has been in bed for at least 2 minutes exits the bed zone.
- Click Save.



5. Review and Activate

- You will now see the Bed Exit Alert listed with its room, time zone, home, time range, and active days.
- Ensure the toggle in the State column is switched on (blue).
- Your Bed Exit Alert is now active and ready to send notifications.



The screenshot shows the 'Alert Settings' page in a web application. The page has a breadcrumb 'Notifications > Alert Settings' and two tabs: 'My Settings' (active) and 'Admin Settings'. A dropdown menu shows 'All Homes' and a lock icon. A blue '+ ' button is in the top right. A notice states: 'Notice: Bed exit alerts are enabled only when a single person is present in the room, and disabled when multiple people are detected. Alerts are triggered only if the person has been in the bed zone for at least 2 minutes. To receive alerts, please specify the room, timezone, and desired time interval for monitoring.' Below the notice is a table with columns: Room, Time Zone of Room, Home, Time, State, and Actions. One row is visible for 'Bedroom' with 'UTC+01:00 Europe/London' as the time zone, 'SC Innovation Suite' as the home, and '12:00 AM-12:00 AM (the next day) Everyday' as the time. The 'State' column shows a blue toggle switch that is turned on. The 'Actions' column shows a three-dot menu icon. On the left side, there are icons for a home, a globe, and a user profile.

Room	Time Zone of Room	Home	Time	State	Actions
Bedroom	UTC+01:00 Europe/London	SC Innovation Suite	12:00 AM-12:00 AM (the next day) Everyday	<input checked="" type="checkbox"/>	...