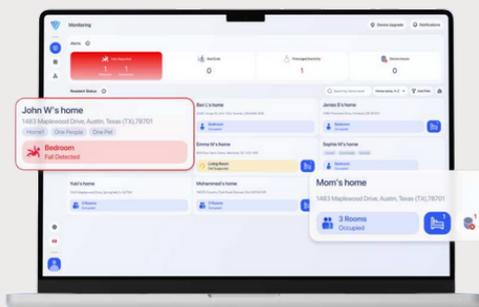# Setting Up Bed Exit Alerts

By Spark Care

Bed Exit Alerts notify you when a resident has been in bed for at least two minutes and then leaves the bed zone. These alerts help staff respond quickly to potential falls, restlessness, or unsupervised movement during rest periods.

This guide will walk you through enabling, configuring, and scheduling Bed Exit Alerts in the Pontosense partner portal so they work exactly when you need them.

SILVER SHIELD
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PARTNER PORTAL GUIDES

1. Access Notifications
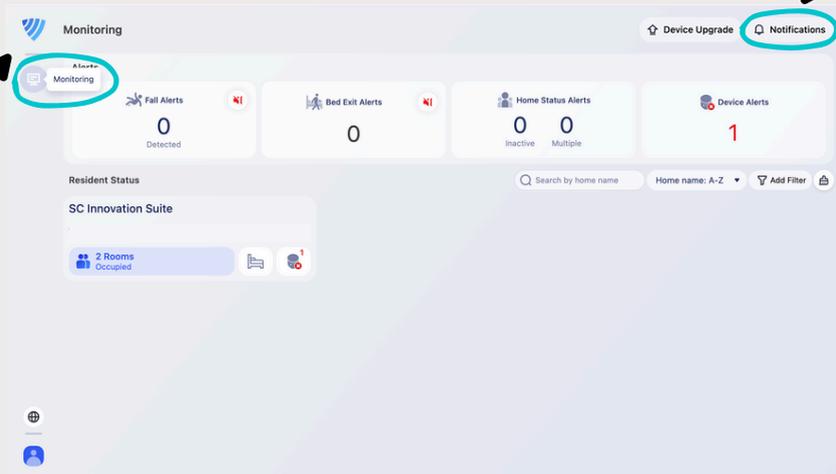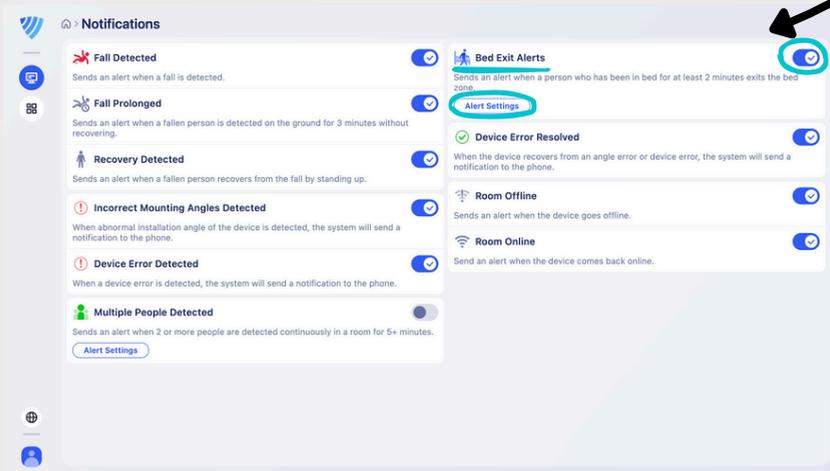
- From the Monitoring Dashboard, select Notifications in the top right corner.
- This will open your notification settings for all alert types.
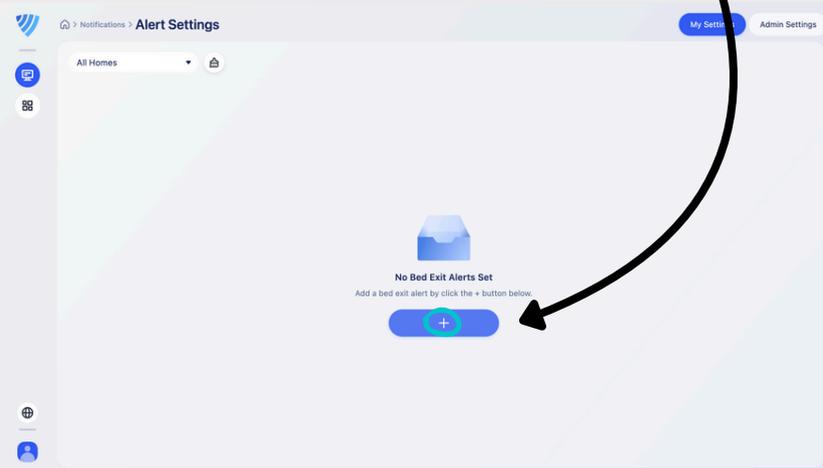

2. Enable Bed Exit Alerts

- Locate Bed Exit Alerts in the list.
- Make sure the toggle switch is turned on (blue).
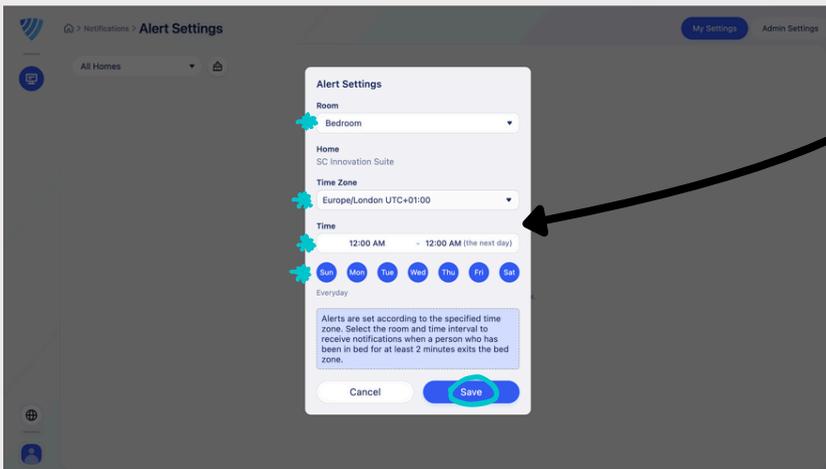- Click Alert Settings under Bed Exit Alerts to configure the schedule.

3. Create a New Bed Exit Alert

- In the Alert Settings page, click the blue + button.
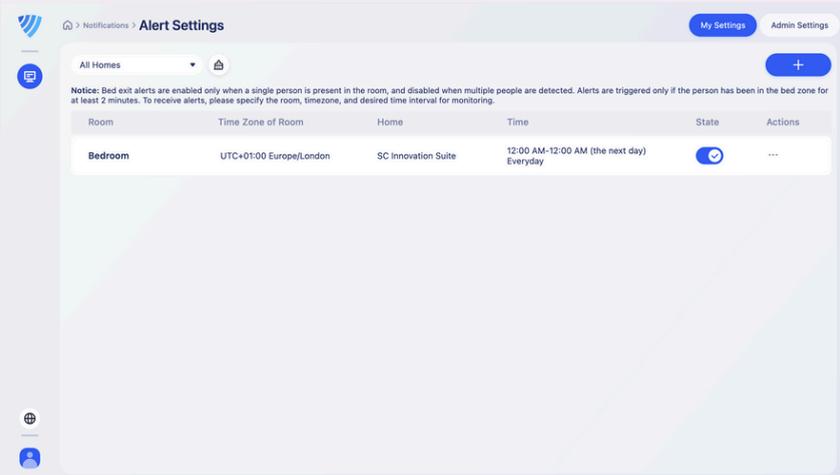- A pop-up will appear where you can define the alert parameters.

4. Configure Alert Settings

- Room – Select the bedroom you want to set alerts for.
- Home – Ensure the correct home is displayed.
- Time Zone – Choose your local time zone.
- Time – Set the time range when alerts should be active (e.g., 12:00 AM – 12:00 AM for 24-hour coverage).
- Days – Select which days of the week the alerts should be active (e.g., Everyday).
- Review the note confirming that alerts trigger when a person who has been in bed for at least 2 minutes exits the bed zone.
- Click Save.

5. Review and Activate

- You will now see the Bed Exit Alert listed with its room, time zone, home, time range, and active days.
- Ensure the toggle in the State column is switched on (blue).
- Your Bed Exit Alert is now active and ready to send notifications.