

Setting Up Multiple Homes



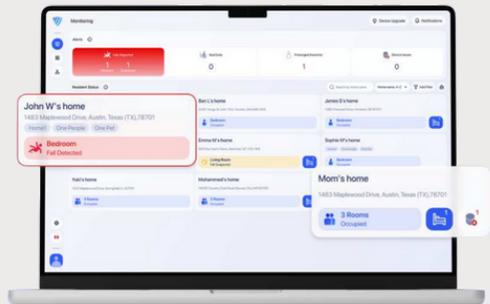
By Spark Care

The Multiple Homes feature allows you to manage alerts, devices, and resident monitoring across different care locations within a single Pontosense account. This setup is ideal for care groups, enabling centralised oversight while keeping each home's data and alerts organised.

Follow the steps below to add and configure additional homes in your account.

SILVER SHIELD
Knowledge Hub

PARTNER PORTAL GUIDES



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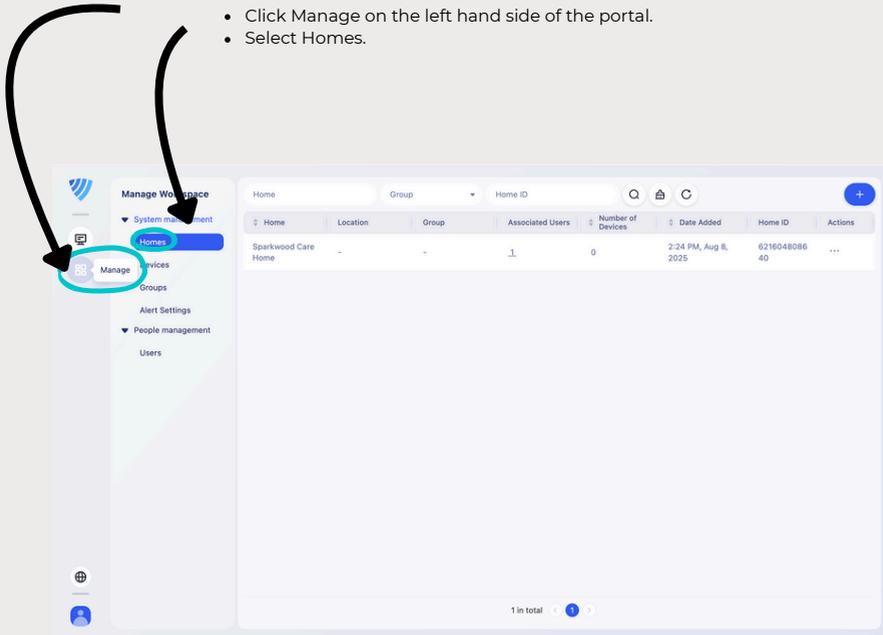
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 The Old Granary, Harepath Farm,
Burbage, Marlborough, Wiltshire, SN8 3BT

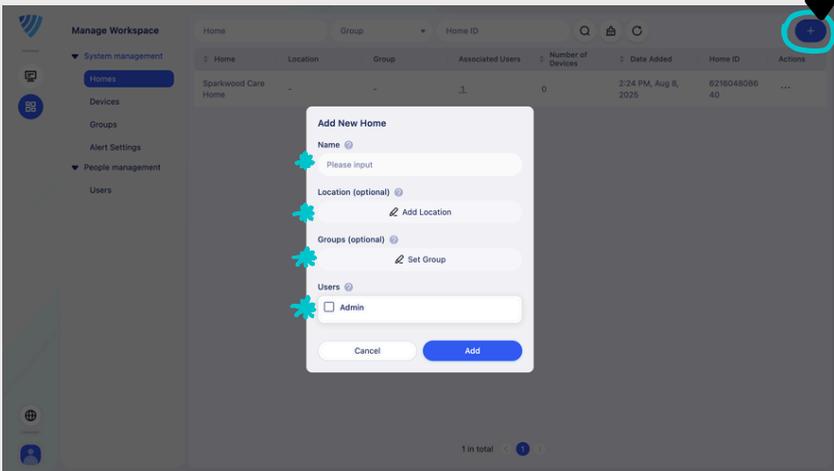
1. Access Home Management

- Click Manage on the left hand side of the portal.
- Select Homes.



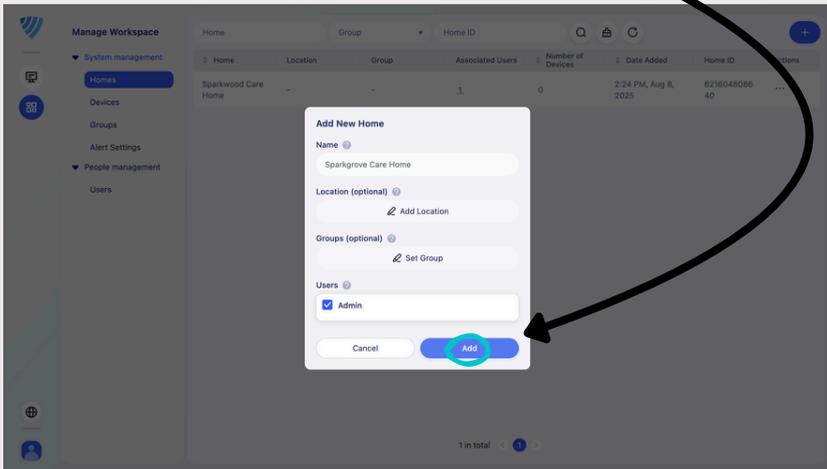
2. Add a New Home

- Click the + Add Home button.
- Enter the required details for the new home:
- Home Name – Enter the official name of the care home.
- Address – Add the full address for location reference.
- Groups (optional) – Assign the home to a group if you are managing multiple sites under one umbrella.



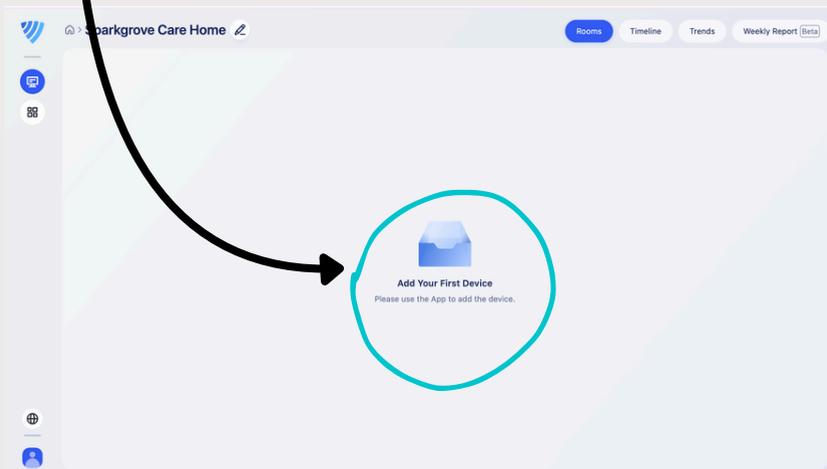
3. Save your changes

- Click add at the bottom to ensure the home is activated.



4. Assign Rooms and Devices

- Once the home is created, navigate to the Rooms section for that home.
- Use the PontoSense Care App to add and assign devices.



5. Switching Between Homes

- Use the monitoring dashboard to switch views between different homes.
- All alerts, resident status, and device data will update to reflect the selected home.

